

Springboard NW January 2015 MANAGER COMMUNICATION TOOLS

Are Your Managers Asking These Questions?

- *How can we reduce team negativity and inspire more positive communication?*
- *How can I quickly adapt my communication to work more effectively with personality extremes?*
- *How can we motivate long-term employees to perform at their top level?*

Springboard NW presents practical and immediately useful communication tools in a conversational, coaching and instructional environment. Its primary goal is to increase staff engagement and improve productivity.

Your managers get the time they need to reflect on and reframe workplace communication strategies to jump-start 2015 initiatives.

Session I: Building Engagement and Increasing Productivity

1. Describe 1 listening habit that could be interfering with you being present in meaningful conversations.
2. Discover 2 questions to help guide your team to improved results.

Session II: Being Influential On Purpose

1. Describe 2 "How Not to Get Shot!" techniques capable of helping you retain a positive working relationship while delivering a less than positive message.
2. Identify 1 emotional trigger that could be preventing you from getting the results you desire.

Session III: Motivating Others to Excellence

1. Name 1 extrinsic and 1 intrinsic motivator capable of moving your team to excellence.
2. Describe 1 small, yet significant, action you can take to contribute to the success of your team.

Recent Participant Comments:

"Every session enticed my thinking and challenged me."

"Simply adjusting my perspective can change another's behavior and the results of our conversation."

"What was most helpful about this series was discovering how my emotional triggers can influence others."



Facilitator: Jean Bonifas, MA

WHAT: Three 3-hour consecutive sessions

WHERE: Albany or Corvallis - TBA

WHEN:

Session I: Thurs. Jan. 22

9 a.m. – Noon

Session II: Thurs. Jan. 29

9 a.m. – Noon

Session III: Thurs. Feb. 5

9 a.m. – Noon

Online Registration:

www.springboardnw.com

Three Session Series: \$294 + s/h

Assessment Report: \$25 (optional)

Registration due:

January 15, 2015

NOTE: A workshop participant unable to complete the 2015 Springboard NW Workshop as indicated in this pre-registration form will receive a credit, upon written request, towards participation in another regularly scheduled 2015 Springboard NW Workshop of the same title. Request for credit must be submitted in writing no later than 30 days after the original Springboard NW Workshop described on this flyer.

FOR MORE INFORMATION: Contact Jean Bonifas 541.752.1399 THANK YOU!